

HOMEOWNER CARE GUIDE

The Hörmann logo consists of the word "HÖRMANN" in a bold, orange, sans-serif font, set against a blue rectangular background.

Keeping your new door looking
& performing at its best.

Congratulations on your new Hörmann door! Engineered with precision and built to last, your door combines advanced technology, durability, and timeless style. Here's how to care for it and keep it performing at its best for years to come.

HIGH PERFORMANCE DOOR. Your Hörmann door is crafted from GRP composite door slabs featuring high-impact, glass-reinforced polymer skins with excellent thermal insulation. This design delivers traditional wood aesthetics with modern performance. Unlike timber, GRP composite doors resist splitting, warping, or rusting and require little maintenance. A simple wipe with a damp cloth is all it takes to keep your door clean and looking like new.

SUPERIOR SECURITY. Fitted with high-security multi-point locking systems, your Hörmann door meets PAS 24:2012 standards for added peace of mind. It features a triple hinge-bolt system that automatically secures the door to the frame every time it's closed. Adjustable 3D hinges provide the perfect fit while blending seamlessly into the design.

PROUDLY MADE IN THE UK. Hörmann doors are manufactured in Britain using state-of-the-art technology at our South Wales facility. While many competitors import door slabs from overseas, Hörmann produces every slab in-house, ensuring consistent quality, outstanding durability, and a product you can trust.

PEACE OF MIND GUARANTEED. Your Hörmann door is backed by a comprehensive guarantee covering all major components, including the frame, hardware, and glazing. For full warranty details, care instructions, and guarantee terms, visit truedor.co.uk/guarantee.



Thank you for choosing Hörmann. Your door is designed to provide outstanding performance, security, and style for years to come.

High performance door

Cleaning and maintaining your door is straightforward and the following tips will help you keep your home's main entranceways working efficiently and looking good.

Cleaning your door

Section	How to clean	Important Note
Door Leaf	Keep the grime and grit away with warm soapy water (not washing up liquid) and wipe.	
Door Frame	Wash with warm soapy water.	Stubborn stains demand a specialised PVC-U cleaner.
External Glass	Wash with warm soapy water.	
Leaded Glass	Wash with warm soapy water.	
Hardware (handles, letterplates & knockers)	Take a clean cloth and warm water with a mild detergent, then simply wipe clean to a shine.	Oxidisation will naturally occur over time.

Maintaining your door

Section	Maintenance	Important Note
Hinges	Keep them at their best by lubricating them with a little light engineering oil, such as 3-IN-ONE.	Try and lubricate the hinges every six months for optimal performance.
Cylinder Locks	Need lubricating with a Teflon based lubricant.	These are sensitive. Do not use oil or graphite powder.
Hardware (handles, letterplates & knockers)	Just add a touch of light engineering oil on all moving parts.	Especially important if you live near the coast, a building site or industrial facility.



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