Ryterna as manufacturer grants warranty covering the safe and reliable function of garage doors for a period:

10 Years - Safe and reliable operation
10 Years - Integrity of the door panel
10 Years - Panel corrosion
10 Years - All immovable frame parts
10 Years - Seal degradation
5 Years - Surface finish
5 Years - Cables, rollers and springs

Requirements:

> Warranty claims are only applicable in the country where the garage door was purchased; The product must have been purchased through our authorised distribution channels;
> The Warranty only covers damage to the contract object;
> The fully completed warranty card together with the receipt of purchase correspondingly dated substantiate your rights to claim under the warranty.

Obligations:

> During the warranty period we undertake to rectify any and all defects to the Ryterna product, which can be proved to be attributed to a material or manufacturing fault;
> We pledge at all our discretion to either exchange the defective merchandise for faultless merchandise, repair it or allow a reduction in price;
> We do not accept costs for dismantling and installation nor for carriage.

The warranty does not cover damage caused through:

> Improper installation and negligent care and maintenance;
> Industrial use;
> Improper initial and subsequent operation;
> Negligent or wanton destruction;
> External influences, such as: fire, water, salts, alkaline solutions, acids and any abnormal environmental influences;
> Mechanical damage, through improper transport and fitting, or through falling or hitting objects;
> Improper use of surface protection treatments;
> Repair by non-qualified persons;
> Using non-Ryterna parts without the written approval of the manufacturer;
> Removal of the product number, or making it unidentifiable;
> Application of additional, non-approved weights or infills;
> Failure to remove the protective film or packaging provided with the product, where applicable.