



Ryterna as manufacturer grants warranty covering the safe and reliable function of garage doors for a period:

- 10 Years - Safe and reliable operation
- 10 Years - Integrity of the door panel
- 10 Years - Panel corrosion
- 10 Years - All immoveable frame parts
- 10 Years - Seal degradation
- 5 Years - Surface finish
- 5 Years - Cables, rollers and springs

**Requirements:**

- > Warranty claims are only applicable in the country where the garage door was purchased; The product must have been purchased through our authorised distribution channels;
- > The Warranty only covers damage to the contract object;
- > The fully completed warranty card together with the receipt of purchase correspondingly dated substantiate your rights to claim under the warranty.

**Obligations:**

- > During the warranty period we undertake to rectify any and all defects to the Ryterna product, which can be proved to be attributed to a material or manufacturing fault;
- > We pledge at all our discretion to either exchange the defective merchandise for faultless merchandise, repair it or allow a reduction in price;
- > We do not accept costs for dismantling and installation nor for carriage.

**The warranty does not cover damage caused through:**

- > Improper installation and negligent care and maintenance;
- > Industrial use;
- > Improper initial and subsequent operation;
- > Negligent or wanton destruction;
- > External influences, such as: fire, water, salts, alkaline solutions, acids and any abnormal environmental influences;
- > Mechanical damage, through improper transport and fitting, or through falling or hitting objects;
- > Improper use of surface protection treatments;
- > Repair by non-qualified persons;
- > Using non-Ryterna parts without the written approval of the manufacturer;
- > Removal of the product number, or making it unidentifiable;
- > Application of additional, non-approved weights or infills;
- > Failure to remove the protective film or packaging provided with the product, where applicable.