Hörmann Up & Over Door Series 2000
Basic Operating and Maintenance Instructions
For Retractable and Canopy Doors

Note
In using this door it is understood you have read and accepted these operating and maintenance instructions.

Operation
- For opening the door in manual operation use only the outside handle or Internal Rotary Disc. Never use the supplied pull rope during the opening cycle of the door.
- For closing the door from the outside - the pull rope fixed to the Internal Rotary Disc is only designed to pull the door towards you whilst standing within the entrance of the garage until the door can be pushed down by hand, then using the external handle for final closing.
- For closing the door from the inside - the pull rope already mentioned is designed to be pulled away from you, when facing the front entrance of the garage, until the Internal Rotary Disc is able to be reached, by hand, and used for final closing. The pull rope is not designed to be used for any other part of the operating cycle, or any other purpose.

Maintenance
If in doubt about any of these maintenance procedures below always consult a Hörmann specialist.
- Immediately after the door is fitted and after every 5,000 operations of the door, or at least once a year, oil all pivot points, check screws and clamped connections for tightness, keep the running tracks clean (do not grease them), check parts and replace any worn components where necessary.
- The springs should be replaced after approx. 25,000 operations by an experienced door fitter.
- Do not oil the lock cylinder; if it is sticking, only lubricate with graphite dust.
- For canopy doors only, check the cable every 6 months with normal usage (6 operations per day). Have the cables replaced by an expert if any wear is found.
- Cleaning - the door, and frame if applicable, should be washed with a mild soap-based solution on a regular basis (at least once every 6 months, or once a month in coastal areas) to prevent the build up of dirt, salts and other corrosive substances and help maintain the aesthetic appearance of the product. We also suggest that all other components be brushed down on a regular basis to prevent the build up of dirt and dust, etc.

Liability
Hörmann accept no responsibility for alterations made to this door, including changes which may affect the weight of the door.

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