

CarTeck sectional doors

5-point warranty



- 1 **5-year** manufacturer's warranty on track rollers, hinges, springs*, cable rollers and cables under normal load of max. 5 door actuations (open/close) per day. (*10-year manufacturer's warranty with high-performance springs)
- 2 **10-year** manufacturer's warranty on the panel against rust inside and outside.
- 3 **10-year** manufacturer's warranty on separating steel from foam.
- 4 **10-year** manufacturer's warranty on material and manufacturing defects of all stationary frame sections, which have proven to be unusable or are significantly limited in their use.
- 5 **10-year** manufacturer's warranty on bottom seal, intermediate seals, side seals and lintel seal against decomposition.



5-POINT WARRANTY

Services / Scope of application

For the duration of the warranty, we will eliminate the defects on the Teckentrup garage door, which can be traced back to a material or manufacturing defect. Subject to our choice, we undertake to replace the defective product with a defect-free one free of charge, repair it or compensate for the reduced value. The warranty claim applies only to sectional garage doors with a normal strain of maximum 5 door actuations (open/close) per day. It applies only to the country in which the garage door was bought. The garage door must have been bought on the sales channel we specified. The warranty claim applies only to damages to the subject matter of the contract within the warranty period.

The fully completed warranty certificate including the sales receipt with the date is considered to be proof for the warranty claim. Please understand that defects must be immediately reported to us in writing; the relevant parts must be sent to us on request. Unfortunately, we cannot bear the costs for removal and installation, freight and postage. Replaced parts are passed into our ownership.

The warranty does not apply to doors that are exposed to extreme influences, e.g. corrosive influences caused by use close to the sea. Also excluded are damages from / to:

- Mechanical damages due to improper transport and assembly.
- Improper installation, commissioning and operation.
- External influences such as fire, water, salts, bases, acids, unusual environmental influences.
- Insufficient servicing and maintenance, as well as incorrect or untimely protective coats.
- Primes or other surface treatments.
- Repair by unqualified persons.
- Use of parts of foreign origin without manufacturer's agreement.
- Unintentional or deliberate destruction or damage.
- Removal or defacing of the product number.