

IMPORTANT

For The Safe Operation & Maintenance of This Door, You Must Follow These Instructions Detailed Below

TIMBER DOOR SPECIFICATION PRODUCT CARE AND FINISHING INSTRUCTIONS

Timber is an organic substrate material with natural characteristics that can acclimatise itself, no matter the “species” to different environmental conditions prevailing in its localised “fixing” or “place”. Therefore the company “HÖRMANN” accepts no liability or responsibility for variations occurring in our “Timber” products supplied, in any of the following descriptions, i.e. “colour variations, movement - either lateral or longitudinal - splitting, shakes, water damage ingress or exit, resin exudations or chemical spillages”. Conversely Timber substrates can naturally expand and contract according to environmental conditions. Moisture content and humidity may open and close joints and some minor curvature may occur. Any curvatures that occur however, will not affect the long term performance or life of this natural material. Please note: Cedar is organically grown with natural colour and grain variations; this is a feature of Cedar. We make every effort to harmonise the effect by hand matching all component parts used in manufacture.

Protection (Basecoat)

All timber doors and components are supplied with a dip immersion coat of Remmers Induline W306 colour ref: 006 Light Oak; this operation is for temporary protection for transit and installation purposes only. If purchased in this temporary finish, please ensure the following paragraph is followed; if not, the warranty on the timber infill is negated. If our product becomes exposed to excessive water splashes or rain, it may result in water marks or stains which could affect the final coatings of the door. We recommend that the product receive a full specification of finishing coats immediately before or after installation to all exposed surfaces - inside as well as outside – with a Remmers or similar Finishing coat system, following the coating manufacturer’s full instructions. Fully finishing of garage doors is available at an extra cost at the time of ordering. Please see price list.

Full Factory Finishing Option

The factory Fully Finished option is supplied in various coloured wood stains and will provide a 5 year erosion free period. If the door becomes affected by rain soon after installation you may notice a light coloured staining on the finish of the door which will disappear when dry; this is caused by the curing process of the Remmers Induline LW700 system which will disperse and disappear once fully cured. This will usually take anything up to 6 months depending on many parameters. Humidity and weather conditions have no adverse effect to the quality and finish of the door. Consideration should be taken into the selection of the final colour of the door in certain compass locations, i.e. the selection of dark colours for doors (South Facing or in constant direct sunlight) could result in an excessive heat uptake into the substrate causing excessive extracting of moisture content (drying out effect) resulting in abnormal distortion of the door.

Storage

All doors are delivered with a polythene shrink-wrap protection, which should not be taken off the door before you are ready to apply final coating applications. Do not puncture the front surface of the polythene shrink-wrap before installation. Prior to installation doors must not be stored in direct sunlight. Do not expose the doors before final coating to water contamination of any description or staining may result. This does not apply to fully finished doors. Doors must always be stored in an upright position and protected from site and weather contaminations before fixing.

Quality Check

Timber is a natural material - defects, i.e. small knots, close wide or short grain, surface shakes or splits and grain lift - although we endeavour to eliminate most of these phenomena in production, some may still appear after installation. The company ("HÖRMANN") cannot be held responsible for any defect (Naturally Occurring) after installation. A visual quality control check of every door supplied by ("HÖRMANN") is carried out before supply. The CUSTOMER should carry out in natural daylight THEIR OWN VISUAL INSPECTION prior to installation. Stand at a distance of 3 metres (10 feet) to view the overall appearance. The door is acceptable if, taking into account the facts below, none of the following is readily visible on the face of the door from this distance. Marks or distortion associated with the manufacturing process. Minor indentations, marks or scuffs on the surface. Minor paint or stain blemishes. Any defect/anomaly must be reported to ("HÖRMANN") within 48 hours of goods received.