

RYTERNA **Entry**

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ENTRANCE DOORS

User Manual and Warranty Conditions



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INTRODUCTION

This user manual is meant for those who operate one of the following models of doors:

RD 65, RD 80, RD 100

This manual contains necessary instructions and safety information as outlined in the EU-BpVO 305/2011.

This manual contains important information on the operation, proper care and maintenance of the Ryterna door. Please carefully read and follow these instructions and pay particular attention to all safety and warning notices.

These instructions should be kept in a safe place for later reference. Skilled installation and regular maintenance increase performance and safety. The information given in this manual have been created with the greatest care possible to provide a concise overview and not all detailed information of all possible assemblies and variations can be described. If more information is required or if some special problems not described in this manual occur, you may request more detailed information from the manufacturing plant.



Suggestion: to facilitate the execution of certain operations.



Danger: you can injure yourself or others or damage the product.



Attention: points out possible problems.

LIST OF DEFINITIONS

Responsible person:

A responsible person is somebody 16 years or older, who carefully has read this manual and has the capabilities to operate a door.

Technical competent person:

A technical competent person is someone with technical knowledge to work on a door. This person is aware of the potential hazards, which can present themselves.

Door leaf:

A door leaf is made of profiles frame and two (2) aluminium sheets (for RD 80 and RD100) or steel sheets (RD65) filled with polyurethane.

1. GENERAL

1.1 Purpose

Entrance door is used to close an opening in a building and allow people to enter it. It's not allowed to use these doors for other purposes. Read the instructions before performing any work on the door. The manufacturer is not responsible for damage due to incorrect use of the door.

1.2 Unadvised use

The manufacturer strongly advises against the following use of the door:

- Holding of objects, animals or persons with door leaf.
- Altering of door or parts.

1.3 Use of the door

This door may be used in the temperature range from -30 C to +60 C. Relative humidity from 20% to 90%. High differences in the inside and outside temperatures may cause deflection of the door elements (bi-metal effect). Avoid using doors painted in dark coatings if they are exposed to the sunlight. Make sure all components are fastened as described in this manual.



Suggestion: Grease all seals at least once a year (especially in freezing conditions). We recommend rubber cleaner for this. This will ensure that seals remain flexible and prevent them from becoming brittle.



Attention: Aggressive environments (such as areas with high traffic intensity and coastal areas with salty air) can have a negative effect on overall appearance and operation of the door, thus the maintenance and surface cleaning of the door under such conditions should be carried out more frequently.



Attention: The hinges should be inspected at least once a year and greased if necessary. It can only be done by a technical competent person.

2. SAFETY



Danger: During Installation, the door or door frame can fall and injure people. Before and during installation make sure that the door and frame are secured from falling over.

- Carefully read the user manual before you decide to work on this door.
- The door must be protected until construction is completed. The door can be covered with foil and tape to avoid damage, but keep in mind that tape can leave residue upon removal or make damage to the coating, especially if it has been under prolonged exposure to the sun.
- Make sure to comply with all applicable standards, directives, regulations, ordinances and the generally accepted rules of technology.
- Use suitable fastenings according to the conditions on site and have them on hand.
- Anchor the aluminium entrance door frame at all of the prepared fixing points.
- Contact surfaces that have to be sealed with silicon and sealant material have to be cleaned beforehand.
- Only use adhesive and sealant materials suitable for this application and compatible with the product materials. Handling guidelines of the respective manufacturer has to be followed.
- Any necessary electrical work can only be done by a qualified electrician.
- The owner of the door is ultimately responsible for its use, even though the door may be used by a 3rd party.
- If door does not work properly please contact your dealer immediately.
- If operation of door is hampered by defect parts, illegible pictograms or is in need of maintenance please contact your dealer.
- Be careful that during movement of the door your fingers do not get pinched between the door frame and door leaf.
- Installation, removal and inspection should only be done by technical competent person.

2.1 Product life

All Ryterna doors are certified to hold 100 000 cycles. One product cycle is opening and closing of the door.

3. INSTALLATION OF THE DOOR



Attention: To ensure simple and professional installation, carefully read the manual and the installation instruction before the installation.

- Check if there are any attached parts that have to be installed before installing the door.
- Door transporting protection must be removed before installing.
- Installation screws ordinarily are not included in the delivery and must be ordered separately.
- The fixing points is prepared in the factory and it's important that you use them all.
- The fixing points shown in the installation instructions are only general and may differ from the fixing points prepared at the factory.
- To protect the door surface from scratches and dents use sawhorses with soft top surface.
- Do not lay doors on ground or floor.
- Secure door and its parts from falling objects during installation.
- Only mount the door onto structurally sound and static surfaces which are capable of supporting the door weight.
- Protect the door and its parts against drilling dust during installation.

3.1 Door position determination

Determine the door position on site. Consider possible fastening options, fixing materials, type of wall and the required edge.

The door should be positioned within the insulation layer of the wall. If the wall is monolithic or single-shell brickwork, the door should be installed as close as possible towards the building interior side to ensure thermal capabilities of door are working as intended.

3.2 Installing doors to building structure

1. The space between door frame and the wall should be filled with insulation material
2. The joint on the interior should be sealed in such way that it allows no vapour diffusion.
3. Seal the joint on the exterior so that it's open to vapour diffusion.

3.3 Instructions about glazing

Installation and replacement of infills (glass or panels) that are held by snap on profile can be replaced by technical competent person.

Replacement of glass infills in door leaf in which aluminium overlaps with the infill may only be carried out by the door manufacturer.

3.4 Additional instructions for installation

Install the frames properly aligned in vertical position.

In certain areas (Hinges, Locking, Fixing points, and upper/lower corners) the gap between frame and the wall must be back-filled with a rot-free material to withstand pressure.

Make sure that the pressure-resistant back-fill is not able to shift.

The replacement of safety relevant components (e.g. fittings, infills) can lead to a loss of door set burglar resistance.

3.5 Instructions for the user

Break-in-resistant components works only in a closed, locked (with a key removed), and secured state.

The position of strike plates can be adjusted as shown in the instructions and should be adjusted when necessary (especially during winter and summer)

DO NOT remove, replace or modify the original door parts, otherwise the doors will lose warranty. Do not remove the data plate. It must always be easy to read.

If door is malfunctioning - contact expert for assistance.

3.6 Initial inspection

Check the door opening measures and squareness to correspond with the door size.

The walls are suitable for door installation.

Visually inspect the general condition of the door, all components, and safety devices for completeness, proper condition, and effectiveness.

Please report before installing if door parts are damaged during transportation, have scratches or dents.

Ryterna is not liable for door defects reported after installation.

4. USING THE (L3P+D&N+EM) LOCK

4.1 Lock (L3P+D&N+EM) modes

The (L3P+D&N+EM) lock is a mechanical, self-locking multiple lock with three locking points.

This lock has three operating modes:

- Automatic locking
- Day and night function
- Opening by electric door strike

4.2 Automatic locking (L3P)

When the entrance door leaf is pushed into the frame it automatically locks with the latch-bolt. The latch is engaged in the built-in strike plate in the door frame.

To open the door leaf, push the lever handle down (if there is one) or turn the key in the unlocking direction.

4.3 Day and night function (L3P+D&N)

In this mode if the "day" function is set when the door leaf is pushed into the frame it can be opened again by simply pushing/pulling the door. If the night function is set, then the door can be opened only by pressing the handle or with a key.

4.4 Opening by electric door (L3P+D&N+EM)

In this operating mode, the door can only be opened by an electric door strike.

The mechanical self-locking feature will be turned off. This lock can be connected to finger-scanner or keypad.



Attention: Only the electric strike from the door manufacturer can be used.

5. USING THE L5PMA and L5PA LOCK

The locks L5PMA and L5PA are 5 points multiple locks. In L5PMA the latch bolts are mechanically self-locking and opening by electric drive. If L5PMA lock is locked with a key, then finger-scanner or keypad won't work and the doors will be unlocked only with a key.

L5PA is fully operated by electric drive (latch-bolts and dead-bolts). L5PA lock has a switch to turn off electric drives and be operated only mechanically. Both types of locks can be connected to finger-scanner or keypad.

6. INSPECTION, MAINTENANCE AND REMOVAL

6.1 General

The entrance door should be inspected on an annual basis by the dealer. During this inspection all moving parts will be inspected against wear.



Attention: door-owner should only grease the seals

6.2 Removal of entrance door

When entrance door needs to be replaced at the end of its useful life then dismantling of the old door should be done through an authorized technician.

7. CLEANING AND CARING

7.1 Surface maintenance

Ryterna doors are a high - grade aluminium product. Protect it by performing cleaning and maintenance regularly. This is the only way to prevent undesired corrosion or contamination caused by environmental conditions



Attention: the door surface and door components can be damaged by aggressive, corrosive or abrasive materials such as steel brushes, acids, solvents, alcohol, acetone based cleaners or sharp tools.

Only use care products recommended by the manufacturer – maintenance kit, as well as soft cloths or towels, to maintain the aluminium entrance door. Always take note of the manufacturer information for the care products. Unsuitable cleaning products can cause stress cracks and damage the painted surface. Using unsuitable cleaning products will cause the door to lose warranty.

Protect the door from caustic, aggressive substances, e.g. nitrous reactions from stones or mortar, acids, alkali solutions, de-icing salt, aggressive paints or sealants.

Always cover the door before plastering or painting, since spots of mortar, cement, plaster or paint can damage the surface.

Grease moveable fitting parts once per year. Only use acid-free oil. The door hinges should be greased only by a technical competent person.

7.2 Cylinder maintenance

Cylinder maintenance can only be done using special cylinder care spray. Do not use products that contain graphite under any circumstances.

7.3 Bolts maintenance

The dead-bolts and the latch-bolt should be lubricated regularly to ensure smooth operation and longevity.

8. DISASSEMBLING AND REMOVING

Removing the door should be done in a reverse order of the assembly instruction. To dispose of it after removal, the aluminium door should be disassembled into its individual components and disposed of according to local official regulations.

9. SPARE PARTS

If such necessity rises, only genuine spare parts that are tested, approved and are suitable for the specific doors must be used. Replacing those parts should only be done by a technical competent person.

Door warranty

Door model

(RD65 / RD80 / RD100)

.....

Date of purchase

.....

Identification no.

.....

Installer

(Name, address, telephone number)

.....

Signature, Stamp

.....

Customer

(Name, address, telephone number
and e-mail address)

.....

Warranty conditions:

The agreed warranty period of 5 years calculated from the invoice date shall be applicable for all the components of front door made by Ryterna, e.g., door panels, profiles, glazing, etc.

Basically, the paragraph 10 of the General Terms and Conditions of Ryterna, where conditions for approval of warranty claims are provided, is applied.

Conditions:

Any defect has to be reported in writing immediately after delivery. The claims may be stated on the delivery note of the delivered items or later on the invoice.

- The warranty does not apply in case of the following:
- The written notification about the encountered defect has not been given immediately
- The products were handled improperly during carriage, assemblage or installation
- Improper commissioning and usage
- Improper treatment of surface, especially if aggressive or solvent detergents (ammonia or alcoholic, corrosive, abrasive), improper tapes, and alkaline substances (lime and cement spray) are used.
- External influence, for example, fire, water, unusual environmental conditions
- Mechanical damage due to accident, fall, shock
- Negligent or deliberate destruction
- Normal wear/ lack of maintenance
- Installation, commissioning and repair works performed by unqualified persons
- Usage of accessories not authorized by Ryterna

General Terms and Conditions of Ryterna

1. General Information

These supply and sale conditions shall be part of all our offers and contracts for provision of goods and services and they shall be exclusively applicable to all our business relations with the customers. They shall also apply for all the future transactions with the customers, without making any separate agreement. No supplementary or different terms and conditions of the customer shall be accepted, unless agreed so explicitly in written. Our supply and sale conditions shall also apply in case of conflicting terms and conditions of the customer applicable to certain delivery. Any previous supply and sale conditions shall be replaced by these terms and conditions, unless agreed otherwise with the customer in written.

2. Offer

2.1 Our offers may be always changed, unless the opposite is stated expressly in the offer. The term for the offer's acceptance is two weeks after the offer has been made. If the customer does not respond to the offer, it shall not mean its acceptance.

2.2 The supply contract may be concluded only when the order is confirmed in written. If the confirmation is not issued, the executed delivery, e.g., delivery note, may serve as an order confirmation. We have right to provide part of services if the customer considers this to be reasonable.

2.3 Upon receipt of the order confirmation, the customer may make technical changes free of charge in 2 work days.

2.4 The illustrations, drawings and other data contained in our catalogues, brochures, price lists or estimates and other documents, as well as the resulting measurements and weights, are only approximate, unless it is explicitly stated that they are binding. The same applies to information on use, structure and durability. We reserve the right to make commercial deviations if the customer finds them reasonable.

2.5 We reserve ownership and copyright to any our quotations, drawings, samples, brochures, technical descriptions, sketches, catalogues and other documents. The customer cannot make them available to any third parties or reproduce them without our prior written consent.

3. Price

3.1 The deliveries shall be made for the prices set by us, unless otherwise agreed in written. The prices are ex-works, including packaging and excluding transportation.

3.2 If the costs decrease or increase because of changes in prices of materials or wage costs that occur after the contract's conclusion, we reserve the right to apply higher prices for the contracts, the agreed delivery period of which is more than 4 months after the receipt of the order. The price shall be adjusted to the changes made. If the price increases by more than 5% from the original price, the customer is entitled to withdraw from the contract.

3.3 In case of orders on demand, the prices valid on the day of delivery or on the last day of acceptance term shall be applied.

4. Terms of Payment

4.1 The invoice shall be paid in 30 days without making any deductions.

4.2.1 The payments by a bill of exchange are not allowed.

4.2.2 If payment is made to the person who does not have authority to collect money, we shall not consider the payment valid.

4.3 If the payment is not made on time, the interest at the statutory interest rate of 9 percent above the basic interest rate applicable at the time of delay shall be calculated. We reserve the right to demand for reimbursement of other damages caused by default.

4.4 The customer is entitled to use the right of offsetting and to suspend implementation of its obligations only in case of undisputed or legally established claims. The customer may suspend implementation of its obligations only when it lodges a counterclaim based on the same legal relations.

5. Terms of Delivery and Execution of Obligations

5.1 The delivery term shall be determined on the ground of information provided in the order confirmation, unless agreed otherwise. The delivery term is calculated from the moment when our order confirmation is sent, however not before all the issues necessary for the order's execution are clarified, such as concessions to the customer, receipt of the customer's deposit, etc. If the delivery is made against the advance payment, the delivery term begins only upon receipt of the advance payment. If the customer is late to implement its obligations, the delivery period shall be extended by the duration of this delay.

5.2 If we have not committed to deliver the item to the place indicated by the customer, to set it up or to install it, it is considered that the delivery term is observed if the item has left our factory before the expiry of the term or if the customer is notified about the item's readiness for shipment.

5.3.1. If the delivery or other performance is late due to force majeure circumstances, important operational problems or

unforeseen events beyond our control, the delivery period shall be extended accordingly. The aforementioned applies in particular to emergencies due to industrial disputes, strikes and lockouts, problems in suppliers' companies, delays in the delivery of essential raw materials and construction materials, provided we have ordered them on time.

5.3.2 If the circumstances described in the paragraph 5.3.1 above last for more than 10 weeks and have substantial influence on delivery or performance, we are entitled to terminate the contract. The customer shall be informed about commencement and anticipated end of such impediments immediately after they have become known.

5.4 In case of violation of essential contractual obligations (i.e. the obligations, the fulfilment of which is necessary for proper execution of the contract and on the fulfilment of which the parties may rely reasonably), the reimbursable damage shall be limited to foreseeable, typical losses. In addition, the default damage that may be claimed is limited to 5% of the total value of delivery. However, we reserve the right to prove that no default damage has been incurred at all, or that the actual damage caused by the delay was smaller.

5.5 If the shipment, delivery or pick-up of the delivered item is delayed at the request of the customer or because of circumstances caused by the customer, the customer shall reimburse the storage costs calculated starting with the day one month after notification of readiness for shipment. The costs shall be calculated for at least ½ of hundred units each month. Higher costs may be applied if proof is provided. However in such a case the customer has to prove absence of damage or smaller damage.

5.6 We accept the packages sent back to us if they are returned free of charge.

6. Return of Goods

Unless we show good will in accepting the returned goods without having legal obligation to do so, we shall charge the amount of 20% of net purchase price of the goods concerned in order to cover restocking, contract price and other administrative expenses.

7. Risk Transfer

7.1 Unless we have expressly agreed otherwise, the delivery shall be door-to-door delivery. Therefore the risk of damage or destruction of the item is transferred to the customer upon delivery of that item.

7.2 If the shipment is delayed due to circumstances, for which the customer is responsible, we may store the goods at the customer's expenses and risk and regard them as delivered. At the customer's request, we may insure the respective consignment in his name and at his expenses against damage caused by theft, breakage, transportation, fire and water. In this case it shall be considered that the appropriate power of attorney has been issued on the day the written request has been made.

8. Acceptance

8.1 The customer shall accept the delivered goods in accordance with the paragraph 10 herein.

8.2 Partial deliveries are permitted.

8.3 The customer has to inspect all the goods immediately upon delivery and all the defects have to be reported to the manufacturer without delay.

9. Retention of title

9.1 The delivered goods (hereinafter referred to as "retained goods") shall remain our property until all the obligations of the customer are implemented. If the value of all the security rights that we are entitled to exceeds the amount of all the secured claims by more than 20%, we shall release a corresponding part of the security rights at the request of the customer.

9.2 The customer may not pledge the retained goods or use them as security for the duration of the retention of title.

9.3 If the customer processes or changes the retained goods, it shall be done in our as manufacturer's name and for our account. We shall immediately acquire ownership of the newly produced goods. If the retained goods are processed together with other goods that do not belong to us, or if the value of the goods processed is higher than the value of the retained goods, we shall acquire co-ownership of the new goods according to the proportion of the value of the retained goods. If we are not entitled to any such ownership, the customer shall be entitled to the future ownership or co-ownership of the newly created goods (as defined in the second sentence above) used as security to us; we accept this provision.

9.4 The customer is permitted to resell the retained goods only in the ordinary course of business. The permit for resale is granted on condition that the customer has settled all the claims with us regarding resale of the retained goods, including any secondary rights and priorities. We agree with this provision. Even after the transfer the customer is entitled to lodge a claim under reservation of revocation. If the customer lodges the claim, he is obliged to keep the item separately from all monies or assets of the customer and third parties. This does not affect our right to lodge the claim. However, we do not lodge any claims as long as the customer fulfils his financial obligations from confiscated revenues, the payments are not postponed, put in arrears, no application to start insolvency proceedings is brought and the payments are not stopped. Upon our request, the customer must appoint the debtor of the assigned claim and show this assignment. We are authorized to show this assignment to the debtor. Before the ownership of the retained goods has been transferred to the customer, the customer shall hold the retained goods as a trustee and ensure their proper storage, protection and insurance.

9.5 If the goods subject to retention of title are linked to other goods that we do not own in such a way that they cannot

be separated and the customer's goods are considered to be their essential component, the customer shall transfer the co-ownership to us according to the proportion defined in the second sentence of the paragraph 9.3.

9.6 If the goods that make an integral part of the third party's property are subject to retention of title by the customer, the customer shall lodge claims against the third party; the same applies if the value of the retained goods with all the secondary rights exceeds the security mortgage; we agree with this provision.

9.7 If the contract is terminated, we are entitled to return all or part of the retained goods, to sell or dispose of them otherwise, and the customer is obliged to release them. Until then the customer shall continue to ensure that the retained goods are stored, protected and insured properly.

9.8 The customer shall inform us immediately about any confiscation, seizure, appropriation or other intervention by third parties, so that we could lodge a claim against the third party regarding exemption of the property from such seizure. If the customer does not fulfil this requirement, he shall be liable for all the damage caused.

10. Warranty, Customer's Obligation to notify about Encountered Defects, Reimbursement of Expenses, Liability

10.1 In order for the customer to be able to bring warranty claims, he must have complied with the statutory requirements of examination and reclamation. This also applies if the customer resells the delivered item. In case of obvious defectiveness or incompleteness of the goods, the written complaints shall be lodged immediately after the goods have been delivered. The exact defects and invoice number have to be indicated. At our request, documents, samples, packing slips and/or faulty goods have to be returned to us. The customer's claims related to defectiveness or incompleteness of the service shall be not accepted if the customer does not implement this obligation. The hidden defects of the goods have to be notified immediately after their discovery. When the goods are accepted, no complaints related to defects that should have been encountered at the time of acceptance, shall be accepted.

10.2 We only accept liability related to specific purpose or suitability if this has been expressly agreed in writing. Moreover, the customer shall be responsible for suitability and risk of usage. The customer is obliged to ensure compliance with the technical conditions laid down in the documents and/or the supplementary documents. Different usage is prohibited. The customer has to impose these and any other restrictions specified by the seller on his customers, as well.

10.3 In case of used delivered items, any claims for defects are completely excluded, unless liability for defects has been expressly agreed upon in written.

10.4 The delivered item shall not be considered defected if the customer uses products supplied by us together with existing or third parties' components, provided that the fault is not caused by our components or their lack of compatibility. If we have expressly guaranteed in written the compatibility with the products of third parties, this shall apply to the version of goods valid at the time of delivery, but not to older or future versions. Furthermore, we shall not accept defect of the delivered item if the malfunction is based on the fact that the customer has not ensured compliance with the technical conditions laid down in the documents and/or in the supplementary documents. If we have to eliminate the malfunction, the customer shall bear the costs incurred in accordance with our respective applicable rates. In such a case, the customer shall also indemnify us against claims for damages by third parties. In any case, the customer shall bear the burden of proof that damage has not been caused due to the improper use of the products supplied by us.

10.5 The customer shall remain solely responsible for natural wear of the delivered item, its faulty or negligent treatment, alteration, assembly or operation, as well as faulty advice or instruction of the customer or third parties, excessive stress, unsuitable equipment, inappropriate installation location, in particular ground for installation, lack of stability or inadequate security of the power supply, chemical, electrochemical or electrical impacts, weather and other natural impacts.

10.6 When a defect of consumables is encountered, it should be kept for our inspection. Otherwise, they shall be deemed approved in the delivered state without further liability on our part.

10.7.1 If the goods are defective, we may, at our discretion, correct the defects or provide a defect-free replacement. The delivery of a replacement item within the scope of the subsequent performance shall not be regarded as recognition of the customer's claim.

10.7.2 Only if the removal of defect fails repeatedly and is unreasonable, and if the defect is not a minor one, the customer is entitled to cancel or reduce the scope of removal in accordance with the statutory provisions. The limitation periods in case of delivery recourse shall remain unaffected. The customer may lodge claims for damages only in accordance with the present conditions.

10.7.3 In respect to any replacement services and repair works, a warranty period of 3 months from the delivery or execution of the service shall be applied; however it shall last at least until the expiry of the warranty period for our original performance (see par. 10.14, 10.15).

10.8 In order to be able to make all the necessary improvements and to deliver replacements, the customer has to provide us with time and opportunity. Otherwise, we shall be exempted from liability for the consequences arising thereof. If the customer wants us to send a technician urgently for additional costs or to work outside the normal working hours, he has to bear additional costs (e.g., overtime surcharges, longer routes etc.).

10.9 The parts replaced as a part of defect's removal process shall become our property. We shall be liable for spare parts only according to the present supply and sale conditions, in particular according to the paragraph 10.7.

10.10 The customer shall inform us immediately of any defect notified by his customers in relation to our services. If the customer does not meet this obligation, he shall not be entitled to lodge any claims against us. The customer must also secure evidence appropriately and make it available to us when requested.

10.11 We shall not accept any claims for defects resulting from the advertising or promotional material of the customer supplied to his customers and not authorized by us.

10.12 We shall be liable for damages in cases of explicit acceptance of warranty or purchase risk, as well as in cases of intentional or grossly negligent breach of duty. In cases of gross negligence, liability for damages shall be limited to foreseeable, typical damages. In case of violation of essential contractual obligations (i.e., obligations, the implementation of which enables proper execution of the contract, and the implementation of which is expected reasonably by the contracting party), we shall be only liable for material and pecuniary damages caused by careless negligence in the event of a breach; however, liability shall be limited to typical damages foreseeable at the time of the contract's conclusion.

10.13. If the customer has a right to demand compensation instead of maintenance works or to terminate the contract, at our request, he has to state whether and how he is going to use these rights within reasonable period. If he does not state the above on time or insists on performance of works, he shall be entitled to exercise these rights only after the expiry of the period granted for performance of works.

10.14 The claims for defects lose validity in 24 months after the transfer of risk. The legal defects shall be valid accordingly. The statutory limitation periods apply in case of intentional or grossly negligent breach of duty, absence of guaranteed properties, acquisition of risk related to purchase of goods and injuries of persons.

10.15 The six-month expiry term shall be applicable to all the claims that are not subject to the limitation period due to material defect. It is calculated from the day when the damage and responsible person are learnt. This provision shall not be applied to the claims for damages based on our intentional or grossly negligent actions.

10.16 If the customer sends us the delivered item back for correction of defects and we notice that the defect notification is unjustified and warranty cannot be applied, we ask him to submit a written statement that the delivered item has to be returned or repaired, in 4 weeks after receipt of the notification. In this case we inform the customer that, without his written notice, we are entitled to reject the item as defective at his expenses within this period. In case of unjustified notification of defect, the customer shall be responsible for dispatch and repair works of the delivered item.

10.17 Any liability to reimburse the damages in addition to the one defined in the preceding paragraphs of clause 10 is excluded, irrespective of the legal nature of the lodged claim. This applies in particular to claims for damages arising from faulty actions at the time of the contract's conclusion, other breaches of duty or to tortious claims for compensation of property damage. This limitation also applies if the customer demands to cover replacement expenses instead of damage. Further liability for fraudulent concealment of defect remains unaffected by these provisions.

10.18 The above regulations shall also apply to violation of the obligation of product performance monitoring. The normal service life of the products supplied by us is determined on the ground of information provided in the documents and/or in the supplementary documents.

10.19 The aforementioned limitation of liability shall be also applicable with regard to the cause and amount due to our legal representatives, employees, officers, staff, sales representatives and other subcontractors.

11. Choice of Law, Place of Performance and Jurisdiction

11.1 All the disputes arising directly or indirectly from the contract shall be referred exclusively, unless different jurisdiction is provided in laws. However, we are also entitled to lodge the lawsuit against the customer according to its registered address.

11.2 Unless otherwise provided in the order confirmation, the place of performance shall be our registered address.

11.3 If individual provisions of the contract or these supply and sale conditions become wholly or partially ineffective or null, the other provisions of the contract or these supply and sale conditions shall remain valid. The ineffective provision shall be replaced by an effective one, which economic purpose would be as close as possible to that of the ineffective provision. The same applies in case of regulatory omissions, as well.

Last update: October 2017

SERVICE LIST

Date:	Description of work (Installation, adjustments, repairs, alterations)	
	Technician's signature	Customer's signature

Date:	Description of work (Installation, adjustments, repairs, alterations)	
	Technician's signature	Customer's signature

Date:	Description of work (Installation, adjustments, repairs, alterations)	
	Technician's signature	Customer's signature

Date:	Description of work (Installation, adjustments, repairs, alterations)	
	Technician's signature	Customer's signature

Declaration of performance

1. Product code:

RD65

2. Identification:

3. Intended use:

Burglary resistant doors without resistance to fire or smoke leakage characteristics.

4. Manufacturer:

Ryterna
Agronomijos str. 47
Industrijos str. 5
Kaunas, Lithuania

5. System of assessment and verification of constancy of performance:

System 3

6. Relevant harmonised standard:

EN 14351-1:2006+A1:2010

7. Verification of performance:

In case of declaration of performance concerning a construction product covered by a harmonized standard - [ift Rosenheim GmbH, Theodor-Gietl-Str. 7-9, 83026 Rosenheim](#) and Kaunas University of Technology Laboratory of Building Physics, Tunelio str. 60, Kaunas 44405.

8. Declared performance:

Essential characteristics	Performance
Resistance to wind load	Class C4/B4
Water tightness	Class 4A
Dangerous substances	None present
Impact resistance	Class 2
Acoustic performance	30 dB
Load-bearing capacity of safety devices	Pass
Thermal transmittance	0,73 W/m ² K
Burglary resistance	Class RC 2
Air permeability	Class 4

*Given performance is for the door without side elements

9. Certification of compliance:

The performance of the product identified in points 1 and 2 is in conformity with the performance declared in point 8.

This declaration of performance is issued under the sole responsibility of the manufacturer identified in point 4.

Declaration of performance

1. Product code:

RD80

2. Identification:

3. Intended use:

Burglary resistant doors without resistance to fire or smoke leakage characteristics.

4. Manufacturer:

Ryterna
Agronomijos str. 47
Industrijos str. 5
Kaunas, Lithuania

5. System of assessment and verification of constancy of performance:

System 3

6. Relevant harmonised standard:

EN 14351-1:2006+A1:2010

7. Verification of performance:

In case of declaration of performance concerning a construction product covered by a harmonized standard - ift Rosenheim GmbH, Theodor-Gietl-Str. 7-9, 83026 Rosenheim and Kaunas University of Technology Laboratory of Building Physics, Tunelio str. 60, Kaunas 44405.

8. Declared performance:

Essential characteristics	Performance
Resistance to wind load	Class C5/B5
Water tightness	Class 6A
Dangerous substances	None present
Impact resistance	Class 2
Acoustic performance	32 dB
Load-bearing capacity of safety devices	Pass
Thermal transmittance	0,69 W/m ² K
Burglary resistance	Class RC 3*
Air permeability	Class 3

*Given performance is for the door without side elements

9. Certification of compliance:

The performance of the product identified in points 1 and 2 is in conformity with the performance declared in point 8.

This declaration of performance is issued under the sole responsibility of the manufacturer identified in point 4.

Declaration of performance

1. Product code:

RD100

2. Identification:

3. Intended use:

Burglary resistant doors without resistance to fire or smoke leakage characteristics.

4. Manufacturer:

Ryterna
Agronomijos str. 47
Industrijos str. 5
Kaunas, Lithuania

5. System of assessment and verification of constancy of performance:

System 3

6. Relevant harmonised standard:

EN 14351-1:2006+A1:2010

7. Verification of performance:

In case of declaration of performance concerning a construction product covered by a harmonized standard - [ift Rosenheim GmbH, Theodor-Gietl-Str. 7-9, 83026 Rosenheim](#) and [Kaunas University of Technology Laboratory of Building Physics, Tunelio str. 60, Kaunas 44405](#).

8. Declared performance:

Essential characteristics	Performance
Resistance to wind load	Class C5/B5
Water tightness	Class 6A
Dangerous substances	None present
Impact resistance	Class 2
Acoustic performance	32 dB
Load-bearing capacity of safety devices	Pass
Thermal transmittance	0,65 W/m ² K
Burglary resistance	Class RC 3*
Air permeability	Class 3

*Given performance is for the door without side elements

9. Certification of compliance:

The performance of the product identified in points 1 and 2 is in conformity with the performance declared in point 8.

This declaration of performance is issued under the sole responsibility of the manufacturer identified in point 4.

