



Ryterna Warranty Certificate

RYTERNA as manufacturer grants warranty covering the safe and reliable function of garage doors for a period:

- ✓ 10 years - Safe and reliable operation
- ✓ 10 years - Integrity of the door panel
- ✓ 10 years - Panel corrosion
- ✓ 10 years - All immoveable frame parts
- ✓ 10 years - Seal degradation
- ✓ 5 years - Surface finish
- ✓ 5 years – cables, rollers and springs

Requirements:

- ✓ Warranty claims are only applicable in the country where the garage door was purchased; The product must have been purchased through our authorised distribution channels;
- ✓ The warranty only covers damage to the contract object;
- ✓ The fully completed warranty card together with the receipt of purchase correspondingly dated substantiate your right to claim under the warranty.

Obligations:

- ✓ During the warranty period we undertake to rectify any and all defects to the Ryterna product, which can be proved to be attributed to a material or manufacturing fault;
- ✓ We pledge at our discretion to either exchange the defective merchandise for faultless merchandise, repair it or allow a reduction in price;
- ✓ We do not accept costs for dismantling and installation nor for carriage.

The warranty does not cover damage caused through:

- ✓ Improper installation and negligent care and maintenance;
- ✓ Industrial use;
- ✓ Improper initial and subsequent operation;
- ✓ Negligent or wanton destruction;
- ✓ External influences, such as: fire, water, salts, alkaline solutions, acids and any abnormal environmental influences;
- ✓ Mechanical damage, through improper transport and fitting, or through falling or hitting objects;
- ✓ Improper use of surface protection treatments;
- ✓ Repair by non-qualified persons;
- ✓ Using non-Ryterna parts without the written approval of the manufacturer;
- ✓ Removal of the product number, or making it unidentifiable;
- ✓ Application of additional, non approved weights or infills;
- ✓ Failure to remove the protective film or packaging provided with the product, where applicable.

